

General Terms and Conditions

for Practical and Individual Seminars at the König Training Centre



1. Registration and confirmation

Registration for participation in a seminar must be made in writing. The registration form must be completed in full, signed and returned to Heinrich König GmbH & Co. KG: Preferably as PDF to sales@heinrich-koenig.de or by fax +49 (0) 6101 536099. With the registration to a seminar, the conditions are accepted. After checking the availability, you will receive a booking confirmation immediately. Only after this confirmation by Heinrich König GmbH & Co. KG, your registration becomes binding and, at the same time, entitles you to participate in the seminar.

2. Costs / Terms of payment

Together with the booking confirmation, you will also receive the invoice. The invoice is due within 14 days, for short-term bookings made up to 14 days before the start of the seminar, payment must be effected at the latest one day before the start of the seminar (the date of receipt of payment shall be applicable). For individual seminars, the following applies differently: The seminar fees are due immediately upon invoicing. All seminar fees are per person and per day. All prices are net prices plus VAT.

3. Rebooking / Withdrawal

a) Withdrawal

You can cancel your registration at any time. However, a withdrawal is only effective if it is submitted in writing (to sales@heinrich-koenig.de or by fax +49 (0) 6101 536099). Please note that the costs listed under 3c) or 3d) shall apply in the event of withdrawal. Fees already paid will be offset, where applicable.

b) Rebooking

You can cancel your registration at any time. However, a withdrawal is only effective if it is submitted in writing (to sales@heinrich-koenig.de or by fax +49 (0) 6101 536099). Please note that the costs listed under 3c) or 3d) shall apply in the event of withdrawal. Fees already paid will be offset, where applicable.

c) Cancellation / Withdrawal from a König Practical Seminar:

- In case of cancellation/withdrawal until 30 days prior to the start of the seminar*, 30% of the seminar fees will be due,
- in case of cancellation/withdrawal as from 29 days prior to the start of the seminar*, 50% of the seminar fees will be due,
- in case of cancellation/withdrawal as from 14 days prior to the start of the seminar*, 70% of the seminar fees will be due,
- in case of cancellation/withdrawal as from 7 days prior to the start of the seminar*, 100% of the seminar fees will be due.

d) Cancellation / Withdrawal from an Individual Seminar:

- In case of cancellation/withdrawal until 30 days prior to the start of the seminar*, 30% of the seminar fees will be due,
- in case of cancellation/withdrawal as from 29 days prior to the start of the seminar*, 60% of the seminar fees will be due,
- in case of cancellation/withdrawal as from 14 days prior to the start of the seminar*, 100% of the seminar fees will be due.

**The first day of the seminar always applies.*

4. Change of Trainers / Cancellation by Heinrich König GmbH & Co. KG

Heinrich König reserves the right to change announced trainers for organizational reasons while maintaining the training quality. A change does not entitle the customer to withdraw from the contract or to claim compensation. Should Heinrich König GmbH & Co. KG have to cancel an appointment due to organizational reasons such as too few participants, no claims for damages can be made. In this case, the seminar fee will either be refunded or an alternative date agreed.

5. Number of participants

In order to ensure that seminars are conducted properly and appropriately, the number of participants in a seminar at our training centre is limited to a maximum of 9 persons. Should the maximum number of participants be exceeded in a group booking, this must be checked in each individual case and requires confirmation by Heinrich König. The minimum number of participants is usually three.

6. Seminar contents

The seminar contents listed in the seminar information and on the König website are dealt with depending on the level of knowledge of the specific seminar group. In order to ensure an optimal seminar success, the respective trainer/lecturer can modify the scope of the contents during the seminar.

7. Breaks / Catering

In a full-day seminar, a breakfast break of 20-30 minutes is scheduled at 10am and a lunch break of 45 minutes at 1pm. Breakfast and lunch are included in the seminar fees for each participant. Soft drinks and coffee are available at all times. For lunch, the participants can choose in advance in the canteen from a selection of vegetarian, meat and poultry dishes (deep-frozen).

8. Hotel reservations

Hotel reservations are made by the participants themselves. Recommendations can be given by Heinrich König GmbH & Co. KG.

9. Safety

The participants are obliged to observe the house rules and the safety regulations of the venue during the seminar. In the event of violation of these obligations, the company Heinrich König GmbH & Co. KG expressly reserves the right to claim damages.

10. Liability

The company Heinrich König GmbH & Co. KG assumes liability towards the seminar participants within the scope of the legal regulations as far as the damage is based on grossly negligent or intentional action. Beyond that, no liability for other damages is taken over. The participants bear full responsibility for their actions during the seminars and are fully liable for any damage caused by them. In particular, during the entire duration of the event, they are fully responsible for ensuring that they do not harm themselves or third parties. The company Heinrich König GmbH & Co. KG accepts no liability for the loss, damage or theft of objects of any kind during the event. Liability in case of accidents: Participation in the seminar is at your own risk. During the seminar, you as a participant are covered by statutory accident insurance via your employer. During the seminar-free period and during the supporting programme, you are not subject to this insurance cover. Our liability is limited to intent and gross negligence.

11. Exercise material

The sample surfaces (approx. 20 x 20 cm) required by the participants for the practical part of a seminar are provided by Heinrich König. Since surface technology is subject to continuous development and changing trends are constantly bringing new surfaces and colours onto the market, standard surfaces are made available as practice samples in the sense of the seminar contents. However, it is also possible to bring along your own samples in the specified size. Before the seminar begins, the training instructor will check whether the samples are suitable for the practical exercises.

12. Certificate of participation

The participant receives a certificate of participation signed by the trainer for participation in the event.

13. Seminar documents / Copyright

The seminar documents contain information protected by copyright. All rights, including those of translation, reprint and reproduction of the documents, in whole or in part, are reserved. The processing, duplication, distribution or publication of the documents in any form, in particular using electronic systems, is not permitted without the prior consent of Heinrich König GmbH & Co. KG.

14. Data protection (GDPR)

Detailed information is provided separately in our privacy statement. For all questions relating to the processing of your personal data and the exercise of your rights in accordance with the GDPR, please send us an e-mail or contact our data protection officer directly: Lawyer Mr. Stefan Hohl, Brunnenstraße 23, 63477 Maintal, info@h-kanzlei.de